

ITHAKA

ARTSTOR / ITHAKA S+R / JSTOR / PORTICO

Libraries, Scholarly Communication, and Museums Intern

New York

Seniority Level

Paid Internship

The Role

Ithaka S+R is a not-for-profit research and strategic consulting service. Our growing Libraries, Scholarly Communication, and Museums (LSCM) team offers unique opportunities for you to use your research and communication skills to play a vital role in helping the academic and cultural communities serve the public good and navigate economic, technological, and demographic change.

Team members in our LSCM program conduct and publish major research projects and consult with academic libraries, scholarly publishers, learned societies, and museums. We help these organizations better support scholarship, instruction, community engagement, and student success by empowering them to gather and effectively utilize evidence that supports strong decision-making about strategic direction and service offerings. Our team has methodological expertise in survey research, ethnography and other qualitative methods, and administrative data-gathering, as well as deep relationships with the communities we serve.

As a summer intern, you will work collaboratively on projects that help colleges, universities, and cultural and learned organizations support scholarship, instruction, and student success. You will have an opportunity to learn from our researchers while being responsible for high-quality and on-time completion of work that has an impact on the field.

This is a paid internship for approximately 8-12 weeks during the summer with a schedule of Monday-Friday from 9:00am to 6:00pm.

Responsibilities

The goals of the internship are:

- To provide a unique learning experience addressing critical challenges in higher education;
- To contribute to the interns' broader knowledge through exposure to and active participation in discussions beyond the scope of the intern's specific project;
- To collaborate with researchers and analysts on the LSCM team to produce specific deliverables;
- To present work accomplished during the internship to the LSCM team to showcase skills learned.

Interns will support one or more projects. Examples of potential projects are listed below. Internship project components and deliverables will be defined in collaboration with selected candidates.

Potential Projects

Higher Education Surveys. Ithaka S+R has a longstanding history of surveying key academic stakeholders, including faculty, students, and higher education leaders, both nationally and for individual institutions. These projects include the [US Faculty Survey](#), [Library Director Survey](#), [Local Surveys program](#), [Community College Libraries & Academic Support for Student Success project](#), and the [Community College Academic Support Ecosystems project](#). Responsibilities for this summer internship might include conducting desk research to support the development of new projects, analyzing quantitative survey data, and/or generating email contact lists. The internship may result in an associated publication from one of these projects.

Research and Teaching Support Services. In recent years, Ithaka S+R has conducted in-depth qualitative analyses of the research and teaching practices of academics in a variety of fields, including Religious Studies, Art History, Chemistry, History, Agriculture, Public Health, Asian Studies, and Civil and Environmental Engineering. Studies on Indigenous Studies, Business, and Teaching with Primary Sources are currently underway. For each project we generate a rich description of how scholars in the field conduct their work and make actionable recommendations for how libraries (and other academic support services) can best support research. Responsibilities may include conducting desk research towards scoping projects in new fields, and qualitative analysis based on transcribed interviews and other sources of data about the research practices of scholars on a field-specific and/or comparative basis, resulting in one or more publications.

Art Museum Strategy. Since 2014, Ithaka S+R has studied the needs and challenges faced by museums, cultural organizations, and grantmakers, in support of research, instruction, and lifelong learning, as well as to engage with diverse audiences and exemplify the values of diversity, equity, and inclusion. Our expertise in this field has helped the museum and cultural sector to define new paradigms for better understanding the intersection between museum leadership and governance and organizational structure. Our current areas of work include research on governance, funding, and reporting lines for academic libraries and museums as well as a survey of museum directors to illuminate their perspectives on strategic directions for their institutions. Responsibilities could include conducting a literature review and other desk research, and potentially some interviews with museum leaders, potentially resulting in a publication.

Experience and Skills

- Pursuing Ph.D in a field that requires strong writing, communication, and problem solving.
- Strong interest in solving challenges in higher education.
- Comfort working with qualitative and/or quantitative data.
- Superior writing, proofreading, and interpersonal skills.
- Highly effective in communication with both internal and external stakeholders.
- Ability to prioritize and manage multiple tasks, while ensuring acute attention to detail and accuracy.
- Demonstrated ability to translate complex concepts and research data into compelling, accessible, and well-written reports and engaging presentations.

- Enthusiasm for learning new skills.
- Ability to work in our open, collaborative, and team-oriented culture.

We are committed to our organizational values of belonging, evidence, speed, teamwork, and trust.

Work for ITHAKA

Our team is passionate about our mission and supporting one another. We enjoy working together to create opportunities for people to learn and grow out in the world, and we bring that same commitment to helping our teammates develop in our careers and our lives. One of our core values is belonging. We embrace differences, and believe that the things that make each of us unique are the things that help us see new insights and build better solutions.

Learn more about [Working at ITHAKA](#).

Apply Now:

Interested candidates can submit their resume and a detailed cover letter by May 15.

We are proud to be an Equal Opportunity/Affirmative Action employer. All qualified applicants receive consideration for employment without regard to race, color, sex, national origin, gender identity, sexual orientation, age, religion, domestic violence victim status, veteran status, disability, history of disability or perceived disability, or other status protected by law.